

# Message to our stakeholders

Today, more than ever, energy companies are expected to play a leading role in decarbonization and Plenitude has made this commitment wholeheartedly.

We reached 3 GW of installed capacity from renewable sources by the end of 2023, providing energy solutions to more than 10 million customers and expanding our European electric vehicle charging network to 19,000 points. In 2024, we will continue to work on reducing the carbon footprint of our operations, in line with our goal of net zero emissions by 2040.

We achieved these results by striving every day to integrate sustainability principles into our business model, in cooperation with all our stakeholders.

We build strong relationships with our customers based on trust and transparency and we involve them directly in order to develop solutions that are increasingly in line with their expectations, promoting responsible consumption patterns and actively spreading the culture of sustainable energy use.

We place people at the centre of our organization, investing in training programs as well as initiatives promoting well-being and inclusiveness.

We also value our suppliers' commitment to environmental, social and governance issues, rewarding innovation, continuous improvement and medium/long-term collaboration.

These actions confirm our determination to make a positive impact on the entire value chain, on the territories and communities in which we operate, also in keeping with our status as a Benefit Corporation (Società Benefit), and this year we have decided to report on them in this single integrated document – the 'Sustainability and Impact Report 2023' – attached to the Annual Report.

I would like to thank all our stakeholders for their support and trust, and we look forward to continuing this journey towards building the future of energy, together.

**Stefano Goberti**  
*Chief Executive Officer*

